

Dear Community Members,

In light of recent events in Vaughan, we wanted to share our deepest condolences to the victims, their families, the management staff and community members involved in this tragic situation. These acts against innocent lives are unthinkable and something no community ever wants to be faced with.

The last nearly three years have been incredibly challenging for many and 2022 proved to be equally difficult. The condominium industry is being impacted in ways the world could never have predicted. Supply chain issues, labour shortages and financial hardships are just a few of the challenges many condominium communities are facing. We are in an unprecedented time and now, more than ever, communities need to stand strong together to continue moving things forward.

It is also important to remember that the Board of Directors are volunteers who devote their time to bettering the community. There are times where there will be decisions made that not everyone in the community aligns or agrees with. It is in these moments that we must remind ourselves that Board members and management staff are humans too. Progress will only be made when we work together respectfully and without harassment or belittlement. If you would like to learn more about condominium living and how you can productively contribute to your community, information can be found through the following resources:

Condominium Authority of Ontario: <https://www.condoauthorityontario.ca/resources/>

Canadian Condominium Institute: <https://cci.ca/resource-centre/>

Condominium Management Regulatory Authority of Ontario: <https://cmrao.ca/>

We remain available to the community for any discussions, questions, comments or concerns by phone, email or even over Zoom. In person conversations and meetings should be scheduled in advance with your respective Property Manager. We would encourage that any maintenance related items be put through the community portal at www.ciecommunity.ca. If you are not signed up on the portal, please contact the Management office at info@teamcie.ca to get set up.

To those who have submitted kind words to our team over the last year, thank you. Your support is what drives us, and we are so grateful to work with the people that we do on a daily basis. Let's make a difference – Together.

Sincerely,

Jennifer Beaver
President